



Nurse Continence Specialist

National Continence Helpline – Casual Work Available

Location: Surrey Hills, Victoria

Reporting to: Nurse Continence Helpline Manager

Make a meaningful difference!

Are you an experienced registered nurse with a passion for continence care support? Continence Health Australia is seeking a **Nurse Continence Specialist** to join our National Continence Helpline team in a casual, flexible role designed to fit around your life.

This role is based in Melbourne, in Surrey Hills, and will be based onsite. There will be the possibility of hybrid work in the future.

This is an opportunity to use your clinical expertise and great communication skills to support people of all ages across Australia, while being part of an inclusive and highly supportive team that genuinely enjoys working together for an important cause.

About Continence Health Australia

Our purpose: Continence health for people of all ages in Australia

We are a national not-for-profit organisation committed to improving continence health through information, education, advocacy and support. Our work is guided by our values of **Accountability, Collaboration, Inclusiveness, Integrity and Respect**, and by a strong belief in providing compassionate care.

Why join us?

- **Casual role with real flexibility** – work in the office with the possibility to work from home in the future, in line with our flexible working policy
- **Supportive and inclusive team culture** where we truly back one another
- Work for a **respected national organisation** making a genuine difference
- Opportunities to **share expertise, keep learning and shape best practice**

- Be part of work that improves dignity and quality of life for thousands of Australians

About the role

The **Nurse Continence Specialist** plays a vital role in supporting the **National Continence Helpline**, delivering high-quality, evidence-based clinical advice to consumers, carers and health professionals.

Beyond helpline support, you will collaborate with colleagues across Continence Health Australia to contribute to:

- Education and health promotion initiatives
- Development and review of consumer and professional resources
- Clinical input into organisational programs and campaigns

This role offers variety, professional development, and the chance to shape continence care at a national level.

Here's what you will be doing

Providing clinical expertise

- Delivering high-quality continence advice with empathy and respect
- Maintaining and enhancing continence assessment with up to date health promotion skills

Communication and collaboration

- Building strong relationships with consumers, health professionals and the community
- Accurately documenting interactions in National Continence Helpline systems
- Actively contributing to a supportive, collaborative team environment where learnings are shared. We work together to provide support and development.

Education, projects and promotion

- Contributing to development and delivery of health promotions and education sessions for health professionals and community groups
- Representing Continence Health Australia at conferences and events
- Supporting continuous improvement of helpline procedures and services

Professional development and accountability

- Maintaining mandatory training and ongoing professional development
- Contributing to quality improvement, governance and compliance activities

What you'll bring

Essential

- Current AHPRA registration as a Registered Nurse
- Minimum 5 years post-registration nursing experience, including 2+ years recent continence nursing experience
- Strong commitment to evidence-based practice and continuous professional development
- High computer literacy, including Microsoft Office and Salesforce
- Excellent verbal and written communication skills
- Demonstrated empathy and professionalism
- Strong organisation skills, attention to detail and problem solving capability
- Ability to work autonomously and collaboratively within multidisciplinary teams
- A proactive, can-do approach for improving continence outcomes

Desirable

- Postgraduate qualification in continence health
- Additional nursing qualifications (e.g. Midwifery, Aged Care, Mental Health)
- Experience across multiple age groups, particularly in primary or community health
- Experience developing and delivering education programs
- Experience supporting people with complex health needs affecting bladder and bowel function

Compliance requirements

To be appointed, you will need:

- Current Working with Children Check
- National Police Check

- Compliance with RN and AHPRA requirements
- Commitment to child safety, workplace health and safety, and quality improvement

If you're looking for flexible, meaningful work where your expertise is valued and your impact is real, please email:

Jenni Pavlou, People and Culture Manager on j.pavlou@continence.org.au

We look forward to hearing from you!